

Pole Vault Pole Label Replacement Contact List (2025)

Altius, *Altius Vaulting Poles*, Based in Jacksonville, TX, Jeff Erickson, 1-800-374-7653, www.altiuspoles.com Send self-addressed stamped envelope with the poles, length, weight and flex number to: PO Box 1168, Jacksonville, TX 75766. There is a \$5 charge per label. Routine shipping will be free.

Big Stick, *On Track and Field*, Based in Simi Valley, CA, 1-800-697-2999. Big Stick poles have been discontinued and labels are limited at this time. Go to the web site: <https://www.ontrackandfield.com/big-stick-vaulting-pole/>. Click on the link "Message us" highlighted in red, on the right side of the page. Send a list of poles that need labels, including length, weight and serial numbers.

Cata-A-Pole, *Maxima 4 Vaulting Poles* are no longer in production and replacement labels are not available. **Rocket vaulting pole labels are not available at this time.**

ESSX, *ESSX Vaulting Poles*, Based in Ft Worth, TX, 1-877-367-3779, Customer Service. To request a new label, go to the ESSX web site: www.ust-essx.com. Select the "Contact Us" link. Complete the required information on the page to include your **Name**, **Email Address**, **Subject line**: Pole Replacement Label, **Location**: home address, and **Message**: provide the pole's length, weight, flex number and serial number. Labels for poles older than 10 years may not be available. Labels are approximately \$5-\$10 and FedEx shipping is approximately \$15.

FiberSport, Based in Bedford, Tx, Bruce Caldwell, 1-817-819-1472, Send digital photos of the length, weight and flex number (engravings at the top of the pole) or digital photos of the old label to: bruce@fibersportusa.com. Each label will cost about \$30 which includes shipping. For more information regarding FiberSport poles visit: <https://fibersportpoles.com/about-weight-labels-%26-why>.

Gill Athletics, the following poles have been discontinued but you can still get labels for these poles: **Carbon FX, Pacer FX, Carbon Mystic, Mystic, Skypole Carbon and Skypole**. The new line of poles is the **Pacer Composite, Pacer FXV and the Pacer One**. Based in Champaign, IL. 1-800-367-3090. To obtain a new label, send an email to customerservice@gillathletics.com. For poles manufactured in prior to mid-2003, include the poles' length, weight, and date which are engraved in the fiberglass near the top of the pole. Newer poles, late 2003 to present, will have a serial number and bar code embedded in the fiberglass, located within the top eight inches of the pole. For example, serial number 202300530 -- the first four digits of the serial number is the year the pole was manufactured, 2023. The following numbers indicate the exact numbered pole produced during that year, 00530 is the 530th pole made that year. Labels will cost \$7.50 and the cheapest shipping charge via UPS is about \$15. The shipping charge is for as many labels as you purchase, not for each label.

Nordic Sports, *Nordic Vaulting Poles*, Based in Sweden. <http://www.nordicsport.se/> Contact Tobias Marklund, pole vault manager, at 011-46-910-76-40-03 or tobias@nordicsport.se for replacement labels. Include your name and address, along with the length and weight of the pole. Nordic will send the labels to a U.S. distributor who will send them to you.

UCS, *Spirit Vaulting Poles*, Based in Minden, NV, 1-800-537-7117, <https://www.ucsspirit.com/vaulting-poles>. Send a clear digital picture of the pole's etchings at the top of the pole (length, weight, date -- three lines of data) to either: lane@spiritpoles.com, stevechappell@ucsspirit.com, or michaelc@ucsspirit.com. Make sure that the digital photo is readable. If not, rub a dry erase marker over the numbers and wipe off to highlight the numbers. Include your name, address and phone number with your request. No charge for labels or routine shipping.